

June 17, 2010

To Whom It May Concern:

My son Roman has been attending *Zyrafa* daycare since February 2010.

I am very pleased and satisfied with the quality of care he gets there. I have recommended this place to many friends and neighbors of mine.

Everyday when I pick him up my son is smiling and happy. He has made many friends there that he talks about. Every staff member from the security person to the cleaning lady knows his name. It makes me feel secure that staff knows who my child is and it makes the child feel comfortable and cared for.

I like the fact that he has nutritious meals that are prepared daily and that the management provides additional recreational activities such as classical music concerts, theatre performances and contact with animals (hipotherapy).

The teachers and staff members are always very polite and caring. I feel that my son is in a safe and positive environment. The management is understanding in emergency situations and will work with you, to ensure that you have childcare. I was faced with unexpected hospital stay that lasted two weeks and the management was flexible with providing childcare for extra days. It was tremendous help for us since my husband had to attend to his work duties.

As an educator myself I had high expectation for a daycare that I was going to pick my son. I have visited few in the neighborhood before making the final choice. I strongly believe that I have made the right choice. I see the progress that my son has made since attending *Zyrafa*. After a short time after attending at the above mentioned daycare, he was feeding himself independently and brushing his teeth on his own. Thanks to the dedicated staff he is potty trained. I have also noticed improvement in his language development since he started attending *Zyrafa*. Because of *Zyrafa* he has been exposed to many situations which would be difficult if not impossible for me to provide. For example: contact with horses/ponnies and taking part in a group play such as the one for Mother's Day event.

I am very pleased and happy with the quality of care my son has been receiving at *Zyrafa*. I think that it is a great childcare facility that has a lot to offer. I am glad that we have found it.

Sincerely,

Barbara Fisher

